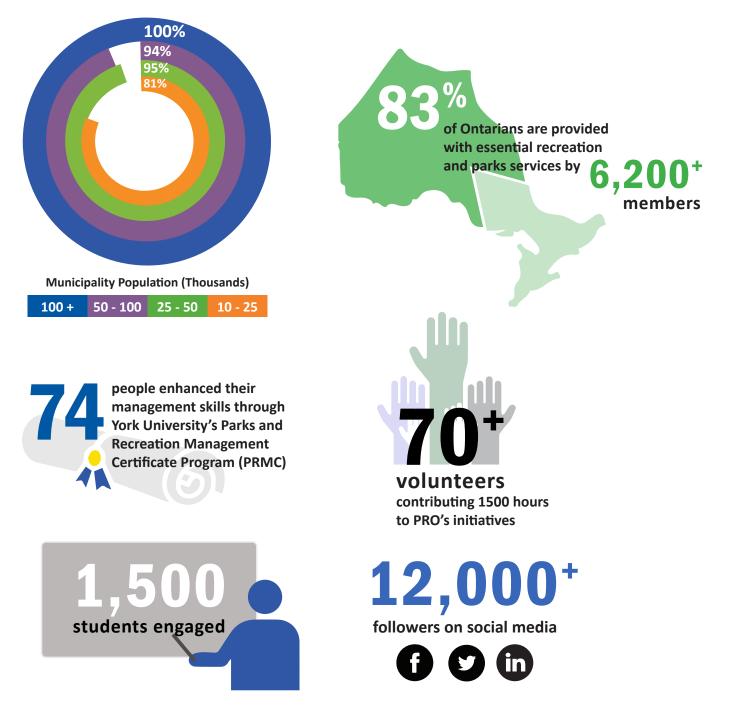


# Annual Report 2017

HEALTHY PEOPLE | VIBRANT COMMUNITIES | SUSTAINABLE ENVIRONMENTS

# A YEAR OF ACHIEVEMENTS

#### **PRO Members by size of Municipality**



# A MESSAGE FROM PRO'S LEADERS

As Canada marked 150 years as a nation in 2017, PRO celebrated the incredible contribution of recreation and parks to our communities. Ontario's rivers and lakes, forests and trails are the backbone of community parks and Conservation Authorities. Recreation centres, pools and arenas are at the heart of our communities. We also reflected on the longer history of the Indigenous peoples who populated the land for thousands of years before Canada was a nation, acknowledging the importance of truth and reconciliation.

The values of equity and inclusion are at the heart of the recreation sector and of PRO's strategic plan. A belief in the power of recreation and parks as a catalyst for social change underlies PRO's three strategic pillars: policy leadership, supporting wellbeing and quality assurance. The breadth of recreation is reflected in the diversity of PRO's initiatives in 2017, which ranged from advising government on cycling education and active transportation to enhancing quality standards for older adult programs.

PRO continues to draw on the experience and expertise of its strong membership. With members from Kenora to Hawkesbury and from Leamington to Moosonee, PRO's members provide essential programs and services that enhance individual and community wellness to more than 80% of Ontarians. PRO's members contribute to many of the initiatives, ensuring PRO remains relevant and connected to the practitioners that are driving change in their communities.

We invite you to read PRO's annual report and take pride in what we accomplished together.



Bill Allen Chair



Cathy Denyer

#### VISION

Healthy People Vibrant Communities Sustainable Environments

#### MISSION

Advance quality recreation and parks through advocacy, standards, tools and training.



Public policy at all levels supports and enables equitable access to quality recreation and park opportunities.



Stakeholders will have enhanced capacity to deliver quality programs and services that will help people to lead healthier lifestyles.



Through the HIGH FIVE® Standard, organizations are delivering quality programs that contribute to the holistic health of participants.

# **POLICY LEADERSHIP**



With the many disruptive forces affecting society and our communities, it is more important than ever that PRO play a leadership role in public policy. With a unified voice and a clear vision, PRO has been able to positively influence legislation, regulation and develop policy to enhance access to recreation and parks.

2017 was marked by an increase in legislative activity in Ontario as the current government moved to the end of its term in office. PRO responded to numerous regulatory and legislative postings ranging from Child Care to Bill 148: Fair Workplaces, Better Jobs Act.

## BILL 148: FAIR WORKPLACES, BETTER JOBS ACT

Better known for its increase in the minimum wage, this Bill was a complex piece of legislation affecting multiple existing Acts. PRO consulted with members and worked in collaboration with the Association of Municipalities of Ontario in order to develop a submission that highlighted the challenges for recreation and park organizations. PRO and its members supported the government's aim of protecting vulnerable workers, but noted that the legislation could have unintended consequences such as higher program and user fees because of increased staffing costs. PRO highlighted the important role that recreation plays in helping lift people out of poverty and that increased costs could result in less access to recreation for those that benefit the most.

## **ROWAN'S LAW**

The tragic death of 17 year old Rowan Stringer led to Rowan's Law, legislation intended to make amateur sport safer and raise awareness about concussions in sport. The government consulted directly with PRO while crafting the legislation. PRO gathered data from members on concussion policies in recreation settings and shared that information with government in response to the legislation. PRO continued to engage with government to ensure that the legislation and regulations supported quality sport and recreation opportunities.





# **CHILD CARE AND EARLY YEARS ACT**

2017 marked the final phase of implementation of the CCEYA and accompanying regulations. PRO continued to play a leadership role in providing feedback on implementation, which led to new regulations to ensure that recreation providers could still access fee subsidies for certain types of programs.

## INFRASTRUCTURE

After years of advocating for dedicated infrastructure funding, Premier Wynne publicly acknowledged that municipalities are struggling to retrofit and replace aging recreational infrastructure. PRO continued to press the government to establish a recreational infrastructure fund that would match federal funding announced in 2017.

# **REPRESENTING THE BREADTH OF RECREATION**

Parks and recreation play a vital role in the daily lives of Ontarians and many different provincial ministries have programs and policies that support the sector. PRO represents the sector on many provincial task forces, both with government and with allied stakeholders.

Here are a few of the partnerships and advisory groups that PRO contributed to in 2017:

#### **SECTOR PARTNERSHIPS**

Healthy Eating in Recreation Settings Project Ontario Chronic Disease Prevention Alliance Ontario Collaborative on Healthy Eating and

Physical Activity Outdoor Play Canada Steering Committee ParticipACTION Advisory Network Physical Literacy in Ontario Collaborative

#### GOVERNMENT

Ministry of Children and Youth Services: Middle Years Strategy Ministry of Education: Recreation Stakeholder Working Group Ministry of Health and Long-Term Care: Recreational Water Stakeholder Group, Healthy Kids Community Challenge Ministry of Seniors Affairs: Older Adult Recreation Ministry of Tourism, Culture and Sport and Ministry of Transportation: Ministers' Advisory Panel on Cycling

#### **CANADIAN PARKS AND RECREATION ASSOCIATION**

As one of the 13 provincial/territorial partners that make up CPRA, PRO played a leadership role on many national files. CPRA co-lead the implementation and monitoring for the Framework for Recreation in Canada. PRO contributed to this work by supporting the development of a national survey and a planning and evaluation tool for organizations seeking to align with the Framework.



# **SUPPORTING WELLBEING**

#### A STRONG ASSOCIATION AND A VIBRANT SECTOR

PRO supports the wellbeing of Ontarians by building capacity within the recreation sector and beyond through training and resources. In today's competitive and results-driven world, research, training and thought leadership are critical to ensure the growth and sustainability of our sector. In 2017, PRO reached more than 20,000 people through three major conferences and hundreds of workshops, including HIGH FIVE trainings across Canada.

# CONFERENCES

The Educational Forum and Trade Show, the Aquatics Conference and the MBA Symposium on Youth Development lead the way with innovative learning and networking opportunities for all levels.

At the 2017 PRO Aquatics Conference, Canadian Red Cross, Lifesaving Society, and PRO joined forces to present an industry update on the new regulations governing public pools. Delegates received the most up-to-date information and were able to have an open dialogue about how the regulations would affect the sector.



# TARGETED LEARNING

PRO continued to respond to sector demand by offering topic-specific intensive workshops like the Parks Knowledge Exchange, the Camps Symposium and the ONference, a workshop dedicated to the after school time period. PRO also partnered with leading database companies on two webinars that provided stakeholders with vital knowledge about new technologies and the power of data.

The Parks and Recreation Management Certificate Program graduated 74 professionals who gained valuable skills to advance their careers. Through this program, PRO is helping to ensure that the current and future leaders in our sector have a competitive edge.



# LEARNING AND THOUGHT LEADERSHIP

Here's just a small sample of the wide range of topics covered at PRO events:

- Natural playgrounds and playground safety
- Age-friendly community planning
- Concussion management
- Managing millennials
- Drowning prevention

- Trans rights and trans wrongs
- Trail management
- Cutting-edge facility design
- Engaging women and girls in sport and recreation

# A FOCUS ON YOUTH

Since 2005, PRO has been the leading organization for Play Works, The Ontario Partnership for Active and Engaged Youth. The Play Works Youth Friendly Recognition Program is now firmly established as a benchmark of excellence, with 47 youth friendly communities recognized across the province. In 2017, the YFC criteria were streamlined and the application process went digital to ensure that more communities could participate.

As part of a three-year project funded by the Ontario Trillium Foundation, PRO supported 10 rural communities as they worked to develop local Youth Advisory/Action Committees. As these young people learn about leadership and how to have a voice in their community, they are improving opportunities for all youth to access a broad range of social recreational activities. To help more communities work with youth in local initiatives, over 100 adult allies were introduced to concepts in effective youth engagement, with a special emphasis in engaging youth in rural Ontario.





"Wilmot Township's pride in our youth is only surpassed by their enthusiasm to participate. This gives credit to the knowledge that our future is in good hands. The Youth Friendly Community award not only reinforces our dedication to youth, but recognizes our adults whom are working hard to provide the opportunities to participate."

> Mayor Les Armstrong Wilmot Township

# **QUALITY STANDARDS**



Quality can be defined as the standard of something as measured against other things of a similar kind; or the degree of excellence of something. High quality recreation and parks make a significant contribution to the overall health and wellbeing of Ontarians. That is why quality stands as the third pillar in PRO's strategic plan.



The best way to play<sup>™</sup>

As Canada's quality standard for children's programs, HIGH FIVE<sup>®</sup> continues to reach more communities and more children each and every year. Organizations are embracing the holistic approach to quality that encompasses training, policies and evaluation.





#### HIGH FIVE® Registered Organizations in 12 provinces and territories

Accredited Organizations

committed to the highest level of quality assurance

# 1.083,458 Children

having quality experiences in programs using HIGH FIVE

141

# New trainers across Canada

bringing HIGH FIVE to their organizations





# **QUALITY EXPERIENCES NEVER GET OLD**

Older adults are the second largest user group for community recreation, and their numbers are only growing. Everyone deserves a quality experience, so PRO is proactively expanding HIGH FIVE with new research and tools to support healthy aging. In 2017, PRO launched the Principles of Healthy Aging training, a workshop for frontline leaders. PRO also worked with researchers and practitioners to modify the QUEST 1 and QUEST 2 tools to be applicable for older adult programs, both of which will be available in 2018/19.

#### **REACHING NEW MARKETS**

More than ever, leaders are seeking more insights when dealing with different populations and in different types of programs. There is now a suite of Tips for Consideration that HIGH FIVE trainers can use when delivering HIGH FIVE training in Indigenous communities or for arts and dance environments.

Sport is another growing market and PRO has partnered with the Sport for Life Society and the Coaching Association of Canada to develop a Physical Literacy Instructor Program. It is a blended e-learning and in-person training experience that provides the opportunity for an individual to become a recognized Physical Literacy Instructor. It equips frontline physical activity workers with the ability to design and deliver programs which effectively enhance the development of physical literacy.



PRO has joined forces with the Ontario Parks Association and Yardstick. Yardstick has benchmarking tools for recreation facilities and parks that deliver "need to know" information to establish and maintain quality services. In our knowledge- and data-driven sector, tools like Yardstick will ensure PRO's members and stakeholders are enhancing quality for all programs and services.







## **HIGH FIVE ACCREDITED ORGANIZATIONS**

Alison Neighbourhood Community Centre Boys and Girls Club of Durham Boys and Girls Club of Greater Kingston & Area Boys and Girls Club of Niagara Boys and Girls Clubs of Kawartha Lakes City of Burlington City of Hamilton City of Mississauga County of Brant Dovercourt Recreation Association East Scarborough Boys and Girls Club Futures Gymnastics Greenway Chaplin Community Centre Langs Farm Village Association Municipality of Port Hope PSP Petawawa Community Recreation Rainbow Programmes for Children St. Alban's Boys and Girls Club Toronto Kiwanis Boys and Girls Clubs Town of Ajax Town of Bracebridge Town of Bracebridge Town of Halton Hills Town of Milton Town of Oakville



#### **YOUTH FRIENDLY COMMUNITIES**

#### CITIES

Barrie Belleville Brampton Brantford Burlington Cambridge Guelph Hamilton Kingston Markham Mississauga Peterborough Pickering Sarnia Sault Ste. Marie **Greater Sudbury** Thunder Bay Vaughan Welland Windsor

MUNICIPALITIES

Kincardine Meaford Port Hope South Huron West Nipissing

#### TOWNS

Ajax Aurora Bracebridge Gananoque Halton Hills Hanover Ingersoll Milton Minto Newmarket Oakville Richmond Hill Whitby Whitchurch/Stouffville **COMMUNITIES** East Scarborough (Toronto)

#### TOWNSHIPS

Brooke-Alvinston Rideau Lakes Wilmot

COUNTIES

Brant Norfolk

**FIRST NATIONS** Wikwemikong Unceded Indian Reserve No. 26

CANADIAN FORCES BASES Petawawa



# CELEBRATING EXCELLENCE 2017 PRO AWARDS

#### **COMMUNITY UNDER 30,000**

#### **COMMUNITY OVER 30,000**

EXCELLENCE IN PARK OR FACILITY DESIGN

**Tasca Park** Township of King Lake Wilcox Park Dillon Consulting Limited Town of Richmond Hill Toronto Region Conservation Authority

EXCELLENCE IN OPERATIONS Thursday Night Experience Town of Pelham Ready, Set, Play! City of Toronto

HONOURABLE MENTIONS Skateboard Strategy, City of Toronto Community Support Initiatives, City of Burlington

EXCELLENCE IN ACCESS AND EQUITY **Fair Access** York Region, DAC Inc., Town of East Gwillimbury and Holland Landing Public School Advancing Access to Affordable Recreation Durham Region

EMERGING LEADER AWARD Kimberly Baskin, City of Thunder Bay Sarah Lamb-Kirby, Town of Whitby

## **HIGH FIVE® RECOGNITION**

HIGH FIVE<sup>®</sup> CHAMPION AWARD Heather Davidson, City of Hamilton

HIGH FIVE<sup>®</sup> INNOVATION AWARD Rexdale Community Health Centre, City of Toronto Healthy Kids Community Challenge, City of Ottawa

#### STUDENT AND ACADEMIC AWARDS

BOB SECORD STUDENT LEADERSHIP AWARD Ian Campbell, Centennial College

HUGH CLYDESDALE BURSARY Amanda MacDonald, Brock University

# STRATEGIC PARTNERS

Working in collaboration is essential in order to leverage resources and maximize the impact of initiatives. PRO is proud to work with many organizations across the province to advance the field of recreation and parks through training, resource development and advocacy.

#### 4-H Ontario

**Alzheimer Society of Canada Arts Network for Children and Youth Association of Municipalities of Ontario Back to Nature Network Boys and Girls Clubs of Canada – Central Region CAAWS Canadian Centre for Activity and Aging Canadian Forces Canadian Mental Health Association – Ontario Canadian Parks and Recreation Association Canadian Red Cross Health Nexus Lifesaving Society** National Institute on Aging at Ryerson University **Northeastern Ontario Recreation Association Older Adult Centres' Association of Ontario Ontario Chronic Disease Prevention Alliance** 

**Ontario Collaborative Group on Healthy Eating and Physical Activity Ontario College and University Coordinators Ontario Mentoring Coalition Ontario Public Health Association Ontario Parks Association Ontario Recreation Facilities Association Ontario Society of Physical Activity Promoters in Public Health Ontario Trails Council Ophea ParticipACTION Peel Public Health** PHE Canada **Sport for Life Society** University of Waterloo, Faculty of Recreation and **Leisure Studies YMCA Ontario** 



## **BOARD OF DIRECTORS**

Bill Allen, Chair Hallie Atter Kyle Barber Maureen Brophy Juanita Bueschleb Michael Cleland, Past Chair Derek Edwards, Treasurer Romas Keliacius Darryl McWilliam Lori Mambella Catherine Matheson Donna Perrault Bryan Smale Jan Wilson, Chair Elect

#### **STAFF**

LJ Bartle\* Camelia Bostan Jeff Carmichael Cathy Denyer Diane English Sean Fitch\* Judith Hackam Carol Harding Mike Hood Susan Huang Alex Janes JaimeLynn Jelley Vance Kornobis Rodrigo Melgar Fotini Missios Jennifer Pelletier Denise Ponte Laura Pop Marion Price Emina Secerbegovic Tia Wintre\* Sara Zammit\*



I am pleased to present the 2017 financial report for Parks and Recreation Ontario. During 2017, PRO continued to practice sound fiscal and operational management. This has allowed the organization a surplus of \$7,721 to be used to fund the General Reserve, as a means to provide for risk management for future operations.

In spite of a changing economic climate, PRO has continued to build on its solid financial position by diversifying its services, responding to sector needs, and increasing its value and relevancy to its members. The successes of new offerings such as the Parks and Recreation Management Certificate Program and the MBA Symposium, coupled with the sustained presence of HIGH FIVE, have contributed to the overall financial health of the organization. 2017 also saw a significant organizational restructuring which will lay the foundation for further efficiencies and quality improvements in the years to come.

This is my final report as Treasurer, as I will be stepping down from the PRO Board at the 2018 AGM. It has been an honour to serve on the Board of Directors and a pleasure to work with the professional staff. I look forward to continuing to be an active member of PRO and helping to advance PRO's strategic initiatives in recreation and parks.

#### Derek Edwards, Treasurer

STATEMENT OF FINANCIAL POSITION	AS OF DECEMBER 31	2017	2016
ASSETS			
Cash and short term investments		713,036	741,509
Accounts receivable		237,770	210,332
Prepaid expenses		61,344	50,664
Inventory		54,854	43,958
Deposits		12,643	-
Property, plant and equipment		18,239	13,540
	\$	1,097,886	\$ 1,060,003
LIABILITIES			
Accounts payable and accrued liabilities		224,369	117,053
Deferred contributions		452,630	528,599
	\$	676,999	\$ 645,652
NET ASSETS			
Invested in property and equipment		18,239	13,540
Unrestricted		355,833	352,811
Internally restricted		46,815	 48,000
	\$	420,887	\$ 414,351
TOTAL LIABILITIES AND NET ASSETS	\$	1,097,886	\$ 1,060,003

STATEMENT OF OPERATIONS	FOR THE YEAR ENDED DECEMBER 31	2017	2016
CORE REVENUE			
Corporate services		57,775	67,957
Education and training		637,096	624,539
HIGH FIVE		1,422,322	1,583,151
Communications and public relations		19,847	38,408
Membership services		365,209	335,502
Contract services		2,971	 4,993
	\$	2,505,220	\$ 2,654,550
CORE EXPENSES			
Corporate services		324,378	300,344
Amortization		6,892	4,829
Education and training		526,420	506,298
HIGH FIVE		1,147,224	1,250,753
Communications and public relations		295,491	240,747
Membership services		197 <b>,0</b> 94	 217,491
	\$	2,497,499	\$ 2,520,462
CORE REVENUE IN EXCESS OF EXPENSES	\$	7,721	\$ 134,088
Project revenue		594,113	441,866
Project expenses		594,113	441,866
Contribution to research and development reserve fund	_	-	 (40,000)
Contribution to general reserve	\$	7,721	\$ 94,088

# **INDEPENDENT AUDITOR'S REPORT**

#### TO THE BOARD OF DIRECTORS, PARKS AND RECREATION ONTARIO

We have audited the accompanying financial statements of Parks and Recreation Ontario, which comprise the statement of financial position as at December 31, 2017, and the statement of changes in net assets, operations and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

#### MANAGEMENT'S RESPONSIBILITY FOR THE FINANCIAL STATEMENTS

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not for profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

#### AUDITORS' RESPONSIBILITY

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance whether the financial statements are free of material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditors consider internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe, except as explained in the following paragraph, that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

In common with many not for profit organizations, Parks and Recreation Ontario derives revenues from membership fees, the completeness of which is not susceptible to satisfactory audit verification. Accordingly, our verification of these revenues was limited to the amounts recorded in the records of the Organization and we were not able to determine whether any adjustments might be necessary to revenues, contribution to reserve and net assets.

#### OPINION

In our opinion, except for the effects of adjustments, if any, which we might have determined to be necessary had we been able to satisfy ourselves as to the completeness of revenue, as described in the preceeding paragraph, these financial statements present fairly, in all material respects, the financial position of Parks and Recreation Ontario as at December 31, 2017 and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not for profit organizations.

#### **Gilmore and Company**

Chartered Professional Accountants Licensed Public Accountants Mississauga, Ontario March 27, 2018

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PARKS AND RECREATION ONTARIO

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