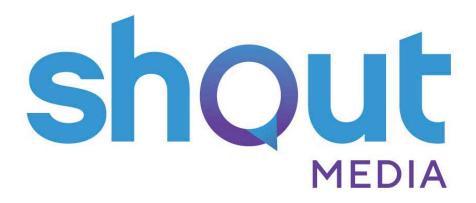
# **Using Social** Media For **Effective Youth** Engagement



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### We're a full service marketing agency with offices in Thunder Bay & Toronto. We're experts in Social and Digital Media.





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Go to where they are



It's a pay to play world



Finding the right people



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# Create meaningful content



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# Have a communication strategy in place.

#### What does this strategy look like?

- Who is responsible?
- What does the calendar look like?
- What does the media look like?
- What is the ad budget?
- Are all the policies, best practices and photo release forms in place?
- Are all the social platforms branded consistently?

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What does youth engagement look like and why do we want to engage youth

- Arts
- Activities
- Jobs/Volunteering
- Recreation
- Environmental and Social Responsibility
- Promote National Events

- Skill Development
- Relationship Building
- Education
- Promote a Healthy Lifestyle
- Networking
- Leadership
- Fun



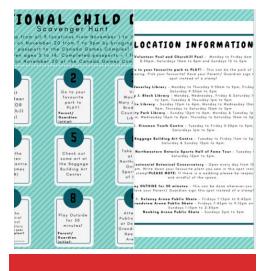
## **Plan Ahead**

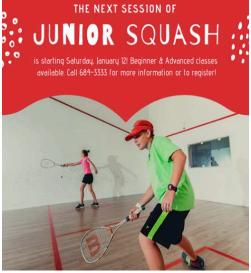
Create your calendar in advance. Schedule content (Job postings, ads, upcoming events, videography, content writing, photography, schedule of who is posting, important dates and milestones, job fairs, promos, events, feature months etc.)

- Photos should at times be professionally shot
- Engage with video (professional and internal)
- Create animated images and build libraries of content in advance
- Encourage new hires to sign photo releases

## **Have Content Standards**

- Make sure there are best practices and policies in place
- Proper sizes are posted
- Watch how your audience engages and adjust frequently.
- When promoting events, activities or any links to sites or registration use tools to make it easier to get to that content









# Establish a new voice



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# Jaylyn or Janet?

### Use the voice of the youth to post. Youth engage with their own language.



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### Let the youth be your voice

Hire or identify a social youth ambassador(s) organically

A lot of social content is forced or "sell based". It's not the voice of the youth. Youth engage with engaging organic content.





marijohnson • Following Canterbury, New Zealand

marijohnson This was my first proper tramping trip in a while and I'll be honest. my legs are still sore today. But it's a good kind of sore. The kind that reminds me I did something awesome and really, it just makes me want to do more.

Also, fun fact - if you look closely from the bottom up the middle of the photo, you can see our van. I still say there's no better literal translation of "look how far we've come" than hiking. If you really want to feel like you've accomplished something, go climb a mountain. : @who keas

#naturalendorphins #getoutsife #freshair #southislandnz #canterburynz #themountainsarecalling #tramping #optoutside #exploremore #weekendsinnz



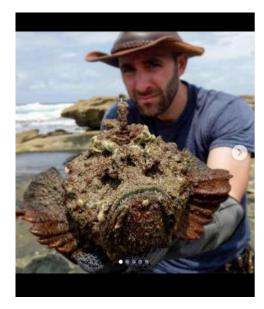
6 DAYS AGO

Add a comment...



### Share content that shares your voice

...



 animalplanet 🗢 • Follow

animalplanet The stone fish (first) is one of the most venomous fish in the world, a master of camouflage, and a voracious predator. @coyotepeterson caught this one in a tide pool along Australias Sunshine Coast! And the Wobbegong shark (second) is a species that can sometimes be found near the shore line at night. They hunt for fish and have a very powerful bite.

♥ ① 1 27,590 likes

MARCH 6

Add a comment...



soulpancake 🌣 • Follow Ragusa, Italy

soulpancake "One's destination is never a place, but a new way of seeing things." // Henry Miller 📸: @hensethename

soulpancake #courtyard #hensethename #color #henrymiller #quote #destination #perspective #birdseyeview #colorful #mural #italy #ragusa

krymska.manufaktura 🎔

Add a comment...

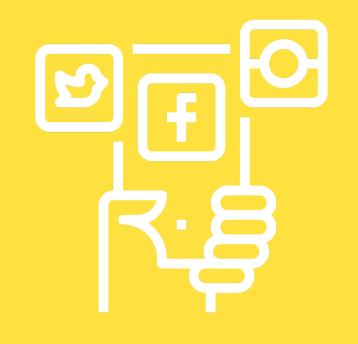
 $\bigcirc \bigcirc \uparrow \uparrow$ 

741 likes

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# Go to where they are



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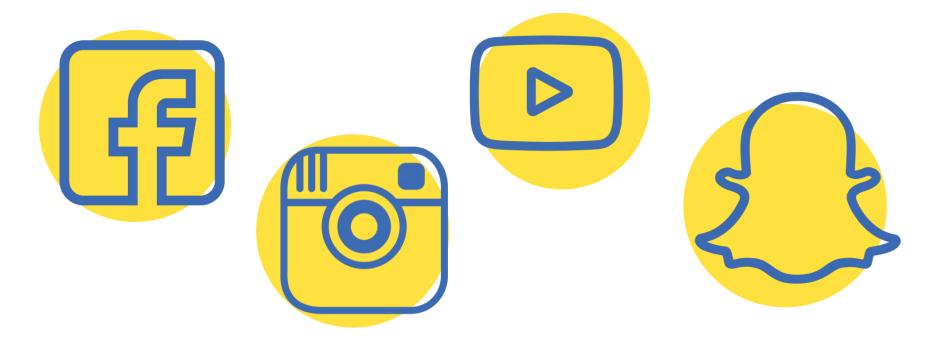
# Look at your audience and choose platforms accordingly

45% of teens say they use the internet "almost constantly,"



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# Look at your audience and choose platforms accordingly





# **Engage on emerging or niche platforms**

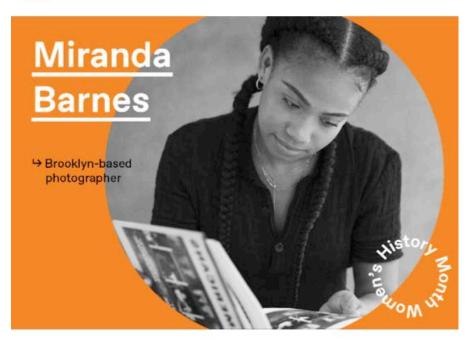




Use platforms like Tumblr to create and share content aimed at unique audiences

Think community focused, social, arts, culture. Some content can be more longform blogs, articles, etc... staff C action Follow





#### Women's History Month Spotlight: Miranda Barnes

Our Women's History Month features continue! Meet photographer Miranda Barnes (@mirandabarnes), a Caribbean-Anglo American photographer hailing from Brooklyn. Her unique style has been seen in major publications like The New York Times, NY Magazine, Vogue Magazine, Teen Vogue, and so many more. Now you get a chance to learn just what makes her tick.



Engage youth on a variety of social pages within a municipality.

Often "youth" pages don't generate enough interaction but sharing content on other municipal pages tagging and using #hashtags will share content.

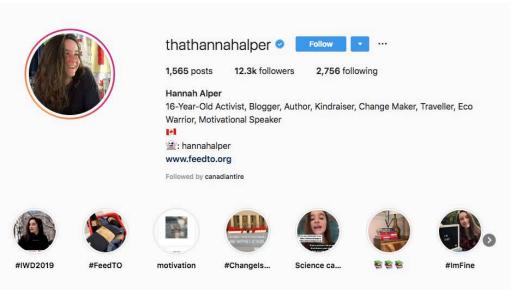


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# Find, follow, share, leverage

### Work with Influencers

Share content from influencers and encourage influencers to share your content.





# Find, follow, share, leverage



Have an interesting event or beautiful area that needs engagement - encourage local influencers to help.

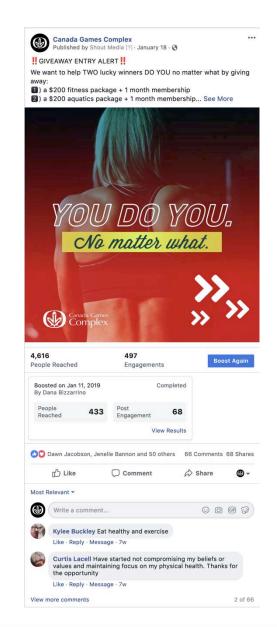
- Ask a local "Outdoor" influencer to share locations that youth would love to visit
- Ask a local business with a lot of followers to help share youth events especially in close proximity
- Tag organizations that could help share information like the local universities or colleges to help promote job fairs.



### Create engagement through contests

- Create fun, engaging contests for the audience
- Use Facebook Tabs (they are a thing again)







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## **Employ your strategy**

- Share locations and other community information
- Create highlights on Instagram
- Use stories on both Snapchat and Instagram
- Use filters
- Share video and create video
- Instagram live
- Use branded Instagram #hashtags

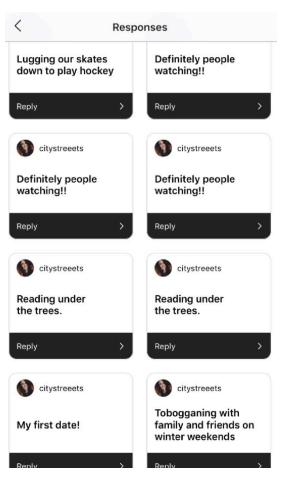


Snapchat filter



### **Encourage interaction**







#### Instagram Q&A



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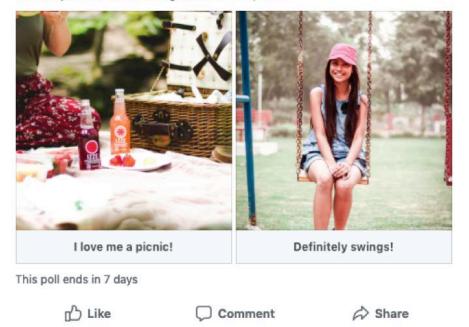
# Polls on Instagram/Facebook to promote important information



Parks and Recreation Ontario created a poll.

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What's your favourite thing to do at the park?





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# Polls on Instagram/Facebook to promote important information





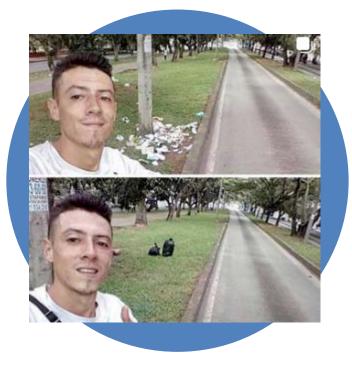
### Layer your Instagram stories





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### Get involved with trends quickly



Here is a new **#challenge** for all you bored teens. Take a photo of an area that needs some cleaning or maintenance, then take a photo after you have done something about it, and post it.





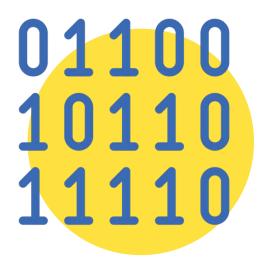


# It's a pay to play world



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# You can't rely on strictly organic content anymore



Social media algorithms have changed. "Like and share" promotions don't work how they used to.



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## To engage youth advertise where they are.

- Use a combination of platforms and ad sets including,
  Facebook, Instagram Feed &
  Story Ads, Snapchat, Youtube to reach youth
- Use multiple platforms with the same campaign



# Youtube is the new TV for youth



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### Make organic content paid content

Move away from static sponsored ads and sponsor more custom articles, organic content that already received high traffic



Built In Colorado

Student loan repayment, six-week sabbaticals and so much more. See which perks these techies love most.



9 Colorado techies weigh in on the best perks their companies offer



#### #PROForum19

...

## Analyze and optimize

Maximize your ad dollars be analyzing ad performance and allocate your ad dollars to what gets the best results.







# Finding the right people



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Make sure you are building a corporate culture and employee value proposition on your pages a fun, engaging place to work

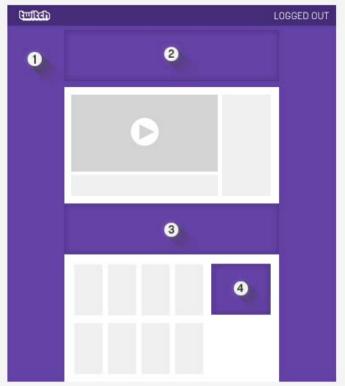
- Highlight the benefits of a "career" with the municipality
- Profile employees that have moved up the chain
- Show how certain positions lead to other careers





# Use platforms that youth are on to advertise on and to publish your jobs on.

- Create engaging, animated job postings and ads
- Facebook and Instagram ads targeting locations - University and College
- Ads on popular youth apps





### Try non-traditional tools for recruitment



Attract candidates with a branded and layered approach that makes it easy for candidates to apply via text. **D**Intrideo

Video and personality based candidate screening.



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Go to where they are







# Finding the right people



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